



How to Check Your Health Insurance Coverage

A simple step-by-step guide · Takes less than 2 minutes

- ✓ No login or account required
- ✓ Free and available 24 / 7
- ✓ Works for all Cigna MBA TPA plan members

Visit benefitlogistics.com to get started

Use your Member ID or Social Security Number plus your Date of Birth to look up your plan.

6 Easy Steps → [See Inside](#)

STEP

1

Go to the Benefit Logistics Website

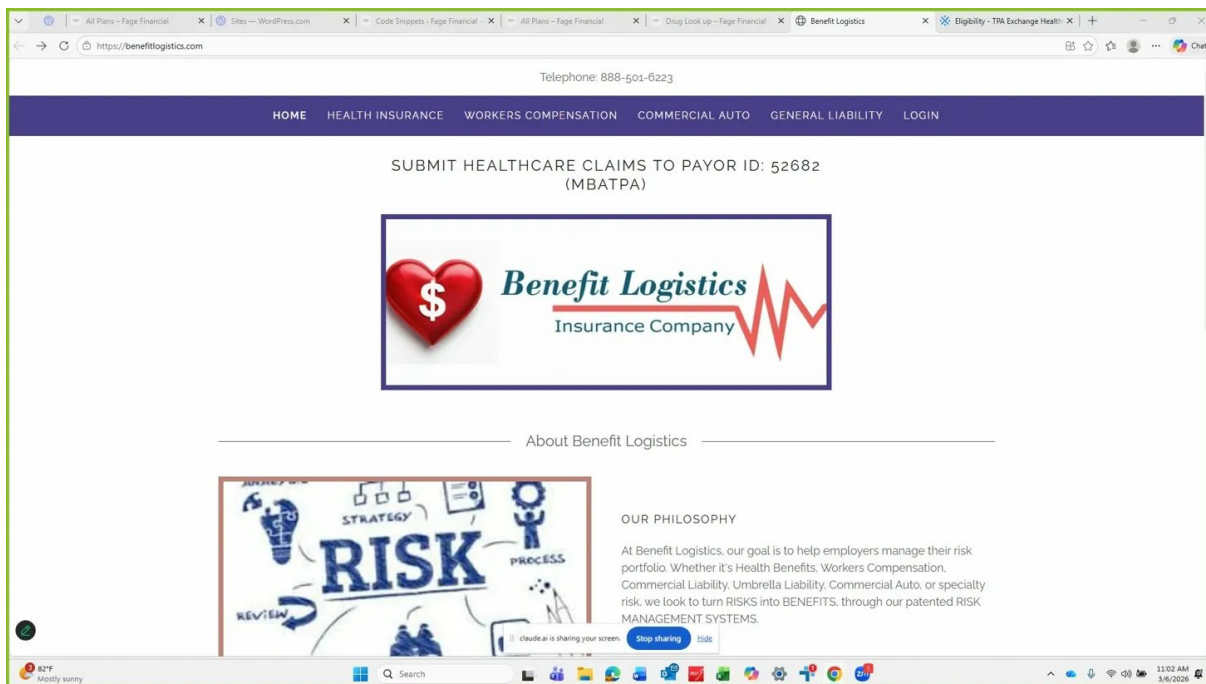
Open any web browser on your phone, tablet, or computer and go to:

<https://benefitlogistics.com>

This is the portal that holds your plan's eligibility information.

■ *This is the correct place to check your coverage. Do not use the Cigna website for this plan.*

■ The Benefit Logistics home page — benefitlogistics.com



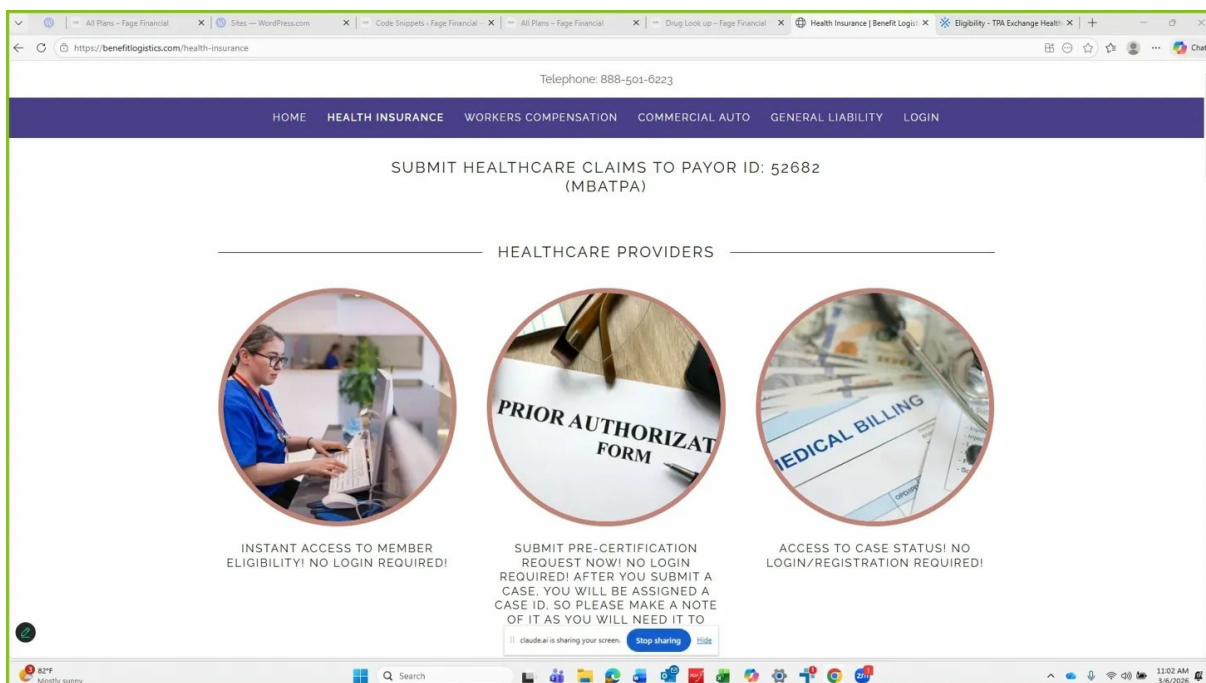
**STEP
2**

Click 'Health Insurance' in the Menu

Once the page loads, find the **purple menu bar** at the top of the page. Click on **HEALTH INSURANCE**:



■ Click **HEALTH INSURANCE** in the purple navigation bar at the top of the page



STEP
3

Click 'Check Patient Eligibility'

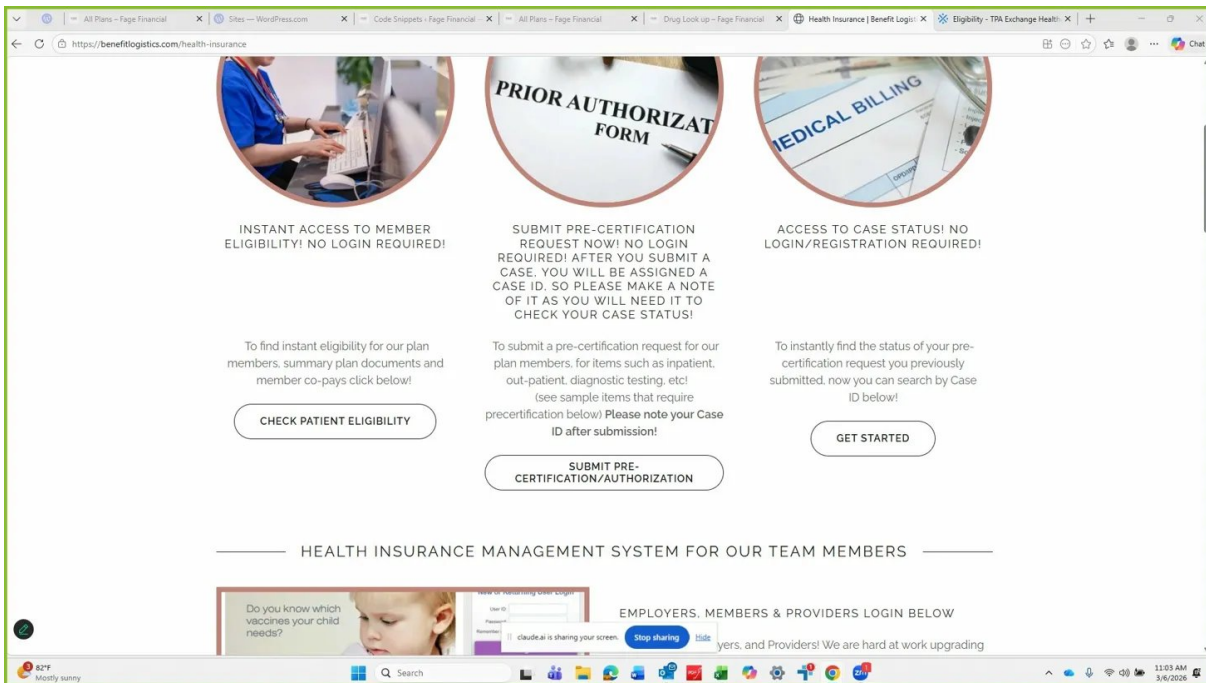
Scroll down the Health Insurance page to the **HEALTHCARE PROVIDERS** section — you will see three circular images.

Click the **first button on the left** that says:



■ *No account, password, or sign-up needed. This tool is free and open to all members.*

■ **Scroll down and click CHECK PATIENT ELIGIBILITY — the first button on the left**



STEP
4

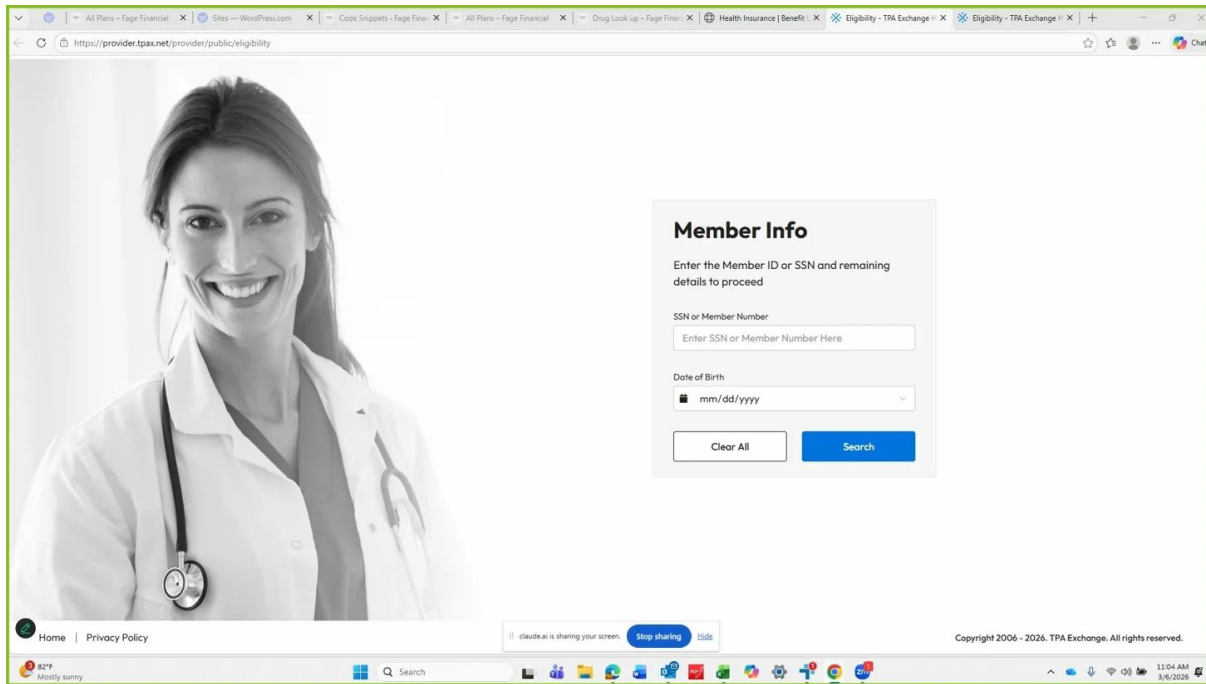
Enter Your Information

A **Member Info** form will appear. Fill in both fields:

Field	What to Enter
SSN or Member Number	Your Social Security Number or the Member ID printed on your insurance card
Date of Birth	Your birthday in mm/dd/yyyy format (Example: 08/16/1976)

■ *Your Member ID is on your insurance card. Enter it exactly — no spaces or dashes.*

■ **The Member Info form — enter your Member Number (or SSN) and Date of Birth**



STEP
5

Click the Blue 'Search' Button

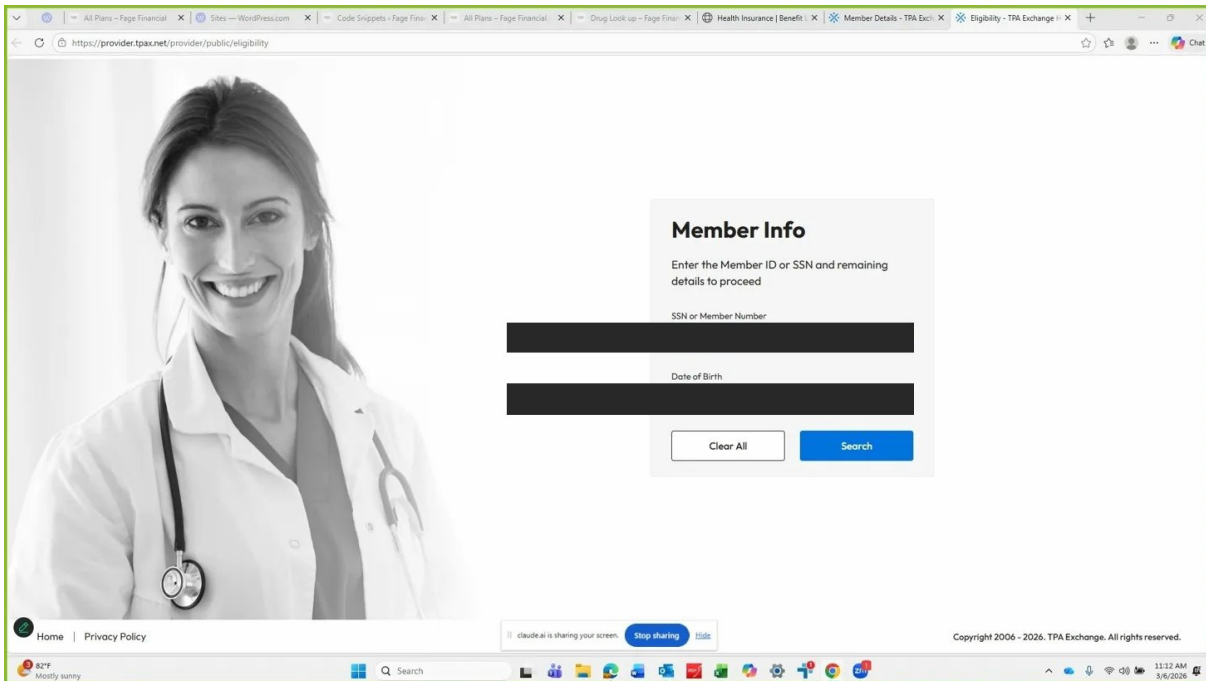
After both fields are filled in, click the blue **Search** button:



The system will look up your information and display your current coverage details.

■ *Made a mistake? Click 'Clear All' to reset the form and start over.*

■ **The completed form — click the blue Search button to look up your coverage**



STEP
6

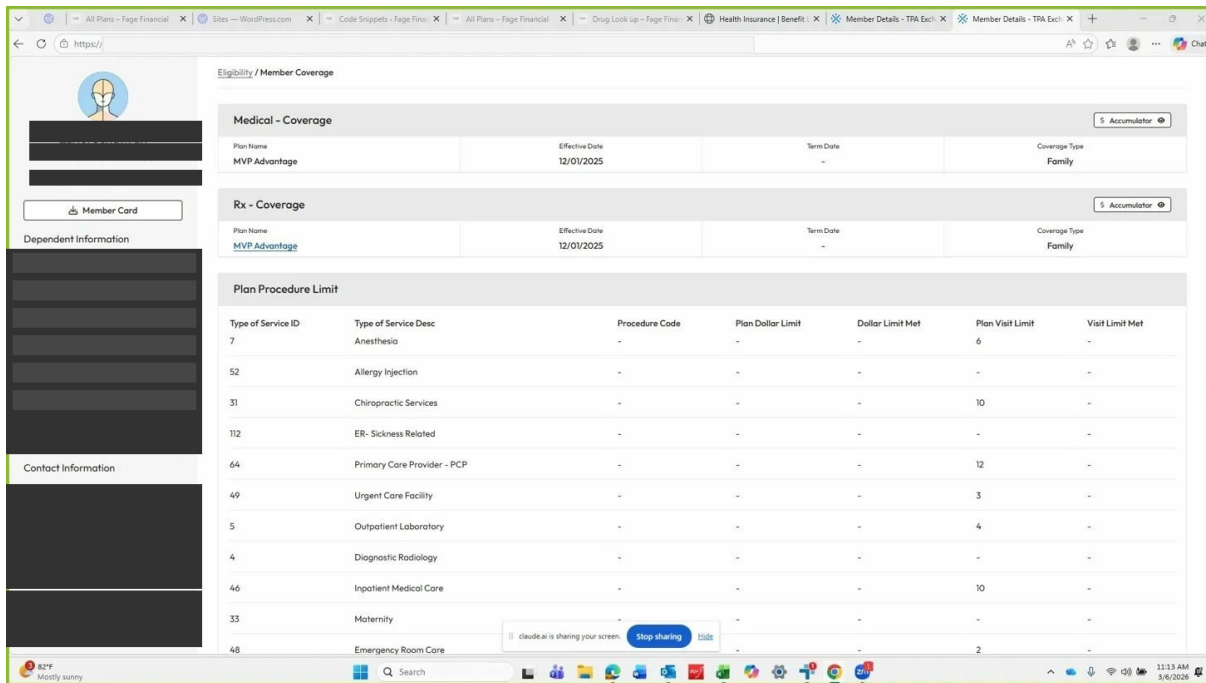
Read Your Coverage Results

■ Your coverage is **ACTIVE** if you see a screen like this:

Plan Name	Effective Date	Term Date	Coverage Type
Your Plan Name	Start date	— (blank = ACTIVE)	Individual / Family

■ A blank or dash in the Term Date column means your plan is currently ACTIVE — no end date has been set.

■ Active coverage results — your plan name, start date, and coverage type will appear

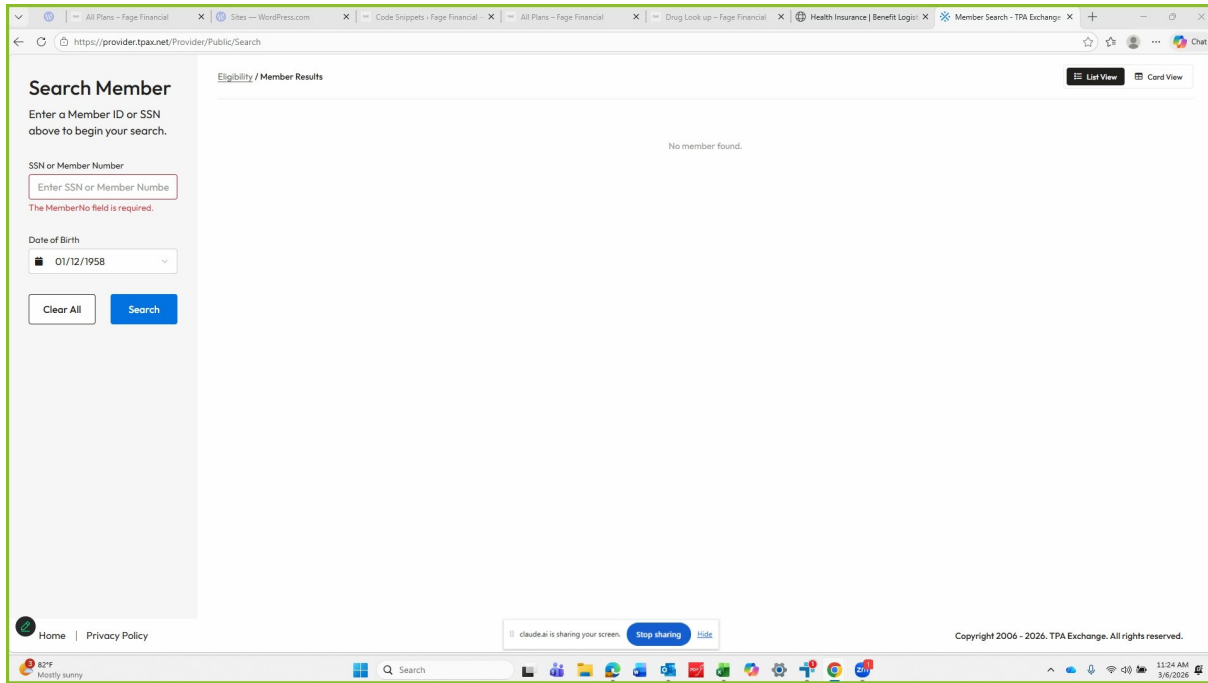


■ If your information is not found, you will see:

No member found.

■ Double-check that you entered your Member Number and Date of Birth correctly, then search again.

■ 'No member found' screen — re-check your information and try again





Need More Help?

Contact Your Broker — Fage Financial

■ info@fagefinancial.com

Or click the Support button at fagefinancial.com

We are happy to assist — please reach out and we will take care of you

Quick Reference

Eligibility Portal: benefitlogistics.com

Claims Payor ID: 52682 (MBATPA)